



TUCKER'S
ADULT HEALTH DAY CARE

Industry: Healthcare / Adult Day Services

Challenge:

As a government-supported adult day care facility offering transportation, food and care to adults, Tucker's team struggled to manage accounting due to limited bookkeeping knowledge. They lacked visibility into revenue tracking, government payments, cost structures and profitability, resulting in delayed tax filings and an inability to reward employees. Previous accountants were inconsistent, mixing personal and business expenses and maintaining no clear records.

The DA Effect:

We at Digital Accountants studied the entire operations of Tucker's Team and created Standard Operating Procedures for bookkeeping and accounting, aligned with their service model. We integrated various software platforms used for billing, transportation and patient records, and built automated spreadsheets and dashboards to monitor revenue, ideal customer profiles and cost-per-service insights. Our team also analyzed their working models to determine profit optimization and maximisation strategies.

- Clean, consistent books for the first time since inception
- Timely and accurate tracking of receipts/invoice
- Employee appraisal planning backed by financial clarity
- SOPs and cost analysis enabling sustainable business growth
- Shift from chaos to control — with numbers guiding every decision